



FACT SHEET

The Services: Verizon FiOS

Introducing Verizon FiOS Internet Service. It's the next generation in broadband.

Verizon FiOS (FYE'-ose) is the new suite of fiber-optic services over FTTP, an advanced fiber-optic technology that can be used to connect a home or business directly to Verizon's network. Fiber-optic systems use strands of glass fiber and laser-generated pulses of light to transmit voice, data and video signals at speeds and capacities far exceeding today's systems. This new network will have greater reliability and lower maintenance costs. By deploying fiber to homes and businesses in our territory, Verizon is reinventing its wireline business.

FiOS leapfrogs competitors. It's the most powerful connection we have ever offered.

FiOS service consists of three consumer broadband speeds: up to 5 Mbps downstream and up to 2 Mbps upstream (5 Mbps/2 Mbps), 15 Mbps/2 Mbps and 30 Mbps/5 Mbps.

Verizon FiOS enables customers to do more with the Internet than ever before, such as download purchased digital movies in a flash, play online games at lightning speeds, share large photo files, and video chat with friends and family. Work-at-home customers will enjoy speeds comparable to their office environment.

With FiOS, Verizon offers superior broadband speeds at very competitive prices along with Verizon's existing wireline and wireless, local and long-distance telephony services – and, eventually, new video services.

Pricing for FiOS:

- 5 Mbps/2 Mbps for \$34.95 a month as part of a calling package, or \$39.95 a month stand-alone
- 15 Mbps/2 Mbps for \$44.95 a month as part of a calling package, or \$49.95 a month stand-alone
- 30 Mbps/5 Mbps at \$179.95 a month as part of a calling package, or \$199.95 a month stand-alone

All FiOS Internet Service packages include:

- Free installation by Verizon professionals
- Ultra high-speed Internet access
- Free networking router
- MSN™ Premium Internet Software – a \$99 annual value
- 24/7 live technical support
- Up to nine verizon.net e-mail accounts
- Access to newsgroups
- Personal Web space of 10 MB